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Wednesday 7th September 2022

Dear Parent/Carer,

I hope you have all had a wonderful summer break. Following on from the safeguarding update sent out in July 2022 please see below more recent information on support that can be offered to all pupils this term, and a key online safety update that I feel it is important that you are aware of.

School Nurse drop in:

This year the School Nurse will be coming in fortnightly to offer a drop in service, this is available to all pupils' years 7 to 13. The first drop in will be on Monday 12th September at lunchtime in the Consultation room next to LR3. Any pupil is welcome to go along to see the school nurse and discuss privately any physical, emotional or sexual health worries, no appointment needs to be made. The school nurse will be coming in to school fortnightly every other Monday lunchtime. All students will be reminded of the school nurse drop in via the student bulletin. If you would like to know more about what the School Nursing service can offer, and how you can contact them, their website is: <https://www.suffolk.gov.uk/children-families-and-learning/childrens-health/school-nursing/>

If your child would like to speak to the school nurse, but not attend the drop in they can text the school nursing team on 07507 333356. The service is available Monday to Friday, 9am to 4:30pm, excluding bank holidays.

Online Safety – Snapchat Family Centre update:

Over the summer holidays Snapchat launched a new in app feature called 'Family Centre.' The new feature will allow parents and carers to:

- See which Snapchat friends their child has sent messages, photos, or videos to in the last seven days, in a way that still protects the young person's privacy by not revealing the actual contents of their conversations, pictures and messages.

- See a complete list of their child's existing friends and easily view new friends their child has added.
- Parents and Carers can easily and confidentially report any accounts that they are be concerned about directly to a 24/7 Safety team to investigate.

For more information on this safety feature and how to access it, Snapchat have released a guide for Parents and Carers which can be found on the following link:

[Parents and Carers guide to Snapchat's Family Centre.](#)

Signposting for all students and parents/carers:

I have attached a copy of our signposting document which will be sent out to all students during the first couple of weeks of term. The document identifies agencies either parents/carers or pupils can contact independently, if they do not wish to speak to a member of staff in school. The document identifies agencies or resources that can support a young person with mental health, physical health, online safety issues, or managing friendships.

Also, please remember that any member of the public can contact the following agencies if you are concerned about the welfare of a child within your community:

Customer First: If you are concerned about the welfare of a child in your community then please ring Customer First – 0808 800 4005 and report this information. Customer First is the first point of contact for social services in Suffolk. Please do not ring this number if a child is at imminent risk of harm such as injury or abuse, in this situation you should call 999 immediately.

Suffolk Constabulary: You can report non-urgent crimes via ringing the police non-emergency number – 101 or by going on the Suffolk Constabulary website: <https://www.suffolk.police.uk/contact-us/report-something> You can also ring the police non-emergency number if an online safety offence has been committed, an example of this could be if your child is being asked to share sexually explicit pictures of themselves or of someone else. If someone is in immediate risk or danger then you should call 999.

If you would like any more information on anything mentioned in this letter please do get in contact with myself by emailing chankers@farlingaye.suffolk.sch.uk

Kind Regards,



Miss Claire Hankers
Safeguarding Manager / Online Safety Lead.